3/6/12 Month Paid in Full Membership Terms & Conditions

Payments

Paid-in-Full memberships require the full membership fee to be paid at the time of purchase.

A Paid-in-Full membership will only be activated once full payment has been received.

Please note there is no flexibility on this policy, and by paying your membership, you are agreeing to these terms.

Membership Activation

The membership period begins on the date the membership is purchased and cannot be held back or delayed to a later date.

Once the agreed membership period has ended, gym access will automatically expire.

Freezing/ Pausing Memberships

Paid-in-full memberships cannot be paused or extended, except on medical grounds.

Medical freezes may be requested by emailing a copy of your medical certificate directly to Ashbourne. Their contact details can be found in your membership confirmation email.

Medical freezes are subject to approval and confirmation by Ashbourne.

Refunds & Transfers

All payments made for Paid-in-Full memberships are non-refundable and non-transferable.

Memberships cannot be transferred to another person or exchanged for another membership. Membership time cannot be transferred, carried over or extended due to unused days.

Signing In

For health and safety reasons, all members must sign in on arrival every time they visit the gym. Signing in allows the gym to maintain an accurate record of who is on the premises and assists with emergency procedures.

Members must not enter the gym without completing the required sign-in process.

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Membership Access

Your membership is personal to you and may only be used by the person it was purchased for. The gym reserves the right to suspend or terminate access where a membership is found to be being shared or misused.

Children Aged 16 & Under

For the purpose of these terms, children are considered to be 16 years of age and younger.

Children are not permitted to use the gym floor unaccompanied and must be accompanied by an adult also using the gym facilities.

Children are not permitted to use the jacuzzi, sauna or steam room.

For family memberships, proof of ID or age may be required for children.

Towels & Towel Hire

Existing towel-hire memberships will be honoured until their current expiry date. Towel-hire memberships are no longer available for purchase.

Towels can be rented for €3.50 per towel.

Swimming Pool & Swim Hats

Children must be accompanied by an adult at all times while using the swimming pool. The accompanying adult must also be in the pool with the child.

Swim hats are compulsory for everyone using the swimming pool. Members who do not wear a swim hat may be asked to leave the pool.

Swim hats are available to purchase at reception for €3.50.

Gym Classes

3 and 6 month Paid-in-Full members are entitled to access up to two gym classes per week, excluding Pilates.

For unlimited class access, including access to Pilates, members must choose an eligible Direct Debit membership or a 12 Month Paid-in-Full membership.

Current Paid-in-Full memberships with unlimited class access will be honoured until their existing expiry date.

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Gym Rules, Member Conduct & Social Media

Members are expected to treat staff, other members, equipment and facilities with respect.

We ask all members to treat our staff with courtesy at all times, in the club and online. Honest feedback is always welcome. However, abusive, defamatory or personal comments about our staff, facilities, services or other members, on social media or elsewhere, will not be tolerated.

The gym reserves the right to refuse or withdraw access where a member's behaviour is inappropriate, unsafe or breaches the gym's rules.

Equipment & Facilities

Gym equipment and facilities must be used appropriately and for their intended purpose.

Any damage caused through misuse, negligence or inappropriate use may be the responsibility of the member.

Members should report any faults, damage or hazards to a member of staff as soon as possible.

Personal Belongings

Members are responsible for their own personal belongings while using the gym. The gym is not responsible for loss, theft or damage to personal property brought onto the premises.

Members are encouraged not to bring valuables into the gym and should use lockers or designated storage areas where available.

The gym is unable to store personal belongings behind the reception desk.

Acceptance of Terms

By purchasing a Paid-in-Full membership, you confirm that you have had the opportunity to read these terms and agree to comply with the membership conditions, gym rules and policies.